A (Web) Face for Radio NPR and Drupal7 —David Moore

Who am I?

- David Moore
- Developer at NPR
- Using Drupal since 4.7
- Focus on non-profit + Drupal
- CrookedNumber on drupal.org, twitter, etc.

What is NPR?

- A non-profit provider of content and services for public radio
- Your local station? Totally independent but likely buys stuff from NPR (and others)
- Digital Services division based in Boston, provide web services like

Core Publisher

- A platform based on Drupal7
- Turn-key solution for public radio stations
- Focus on news and programming
- Ultimate aim is to provide almost everything a station needs

The People

• 5 drupal devs; 2 front-end (dedicated)

- Also: one product owner; one analytics; 4 designers; 3 sysadmins
- Until recently, was much smaller. Included an Acquia "embed" contractor.
- We're still hiring!

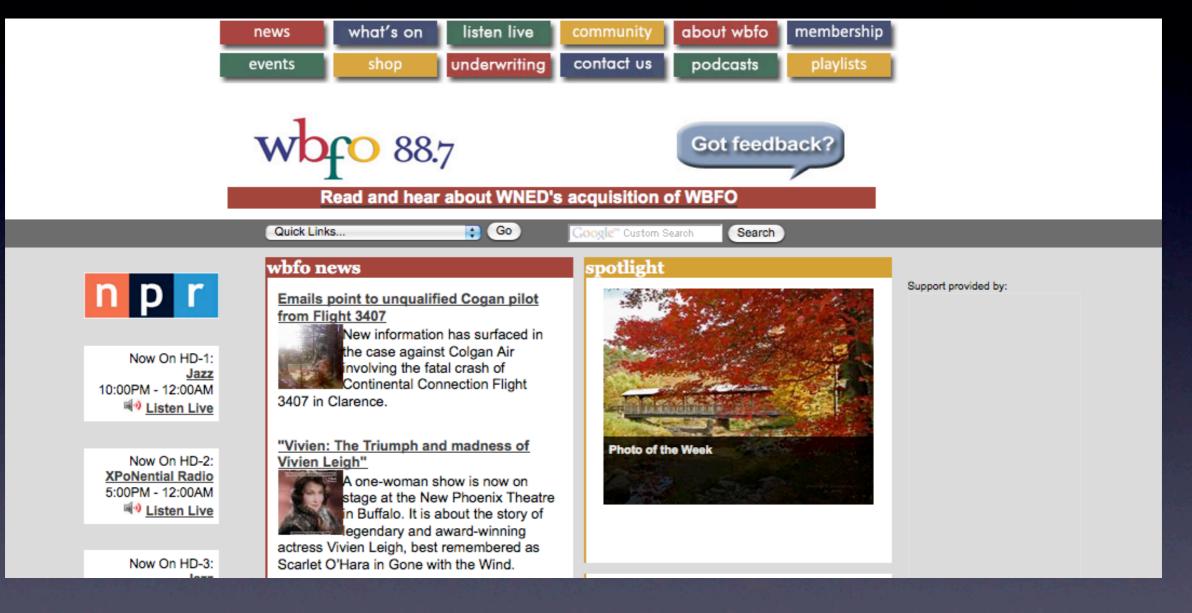
The hardware

- Huge web box X 6
- One 'metric ton' of RAM
- Varnish X 2
- MySQL X 2
- GSA X 2
- Massive isilon machine for files
- Nagios for monitoring

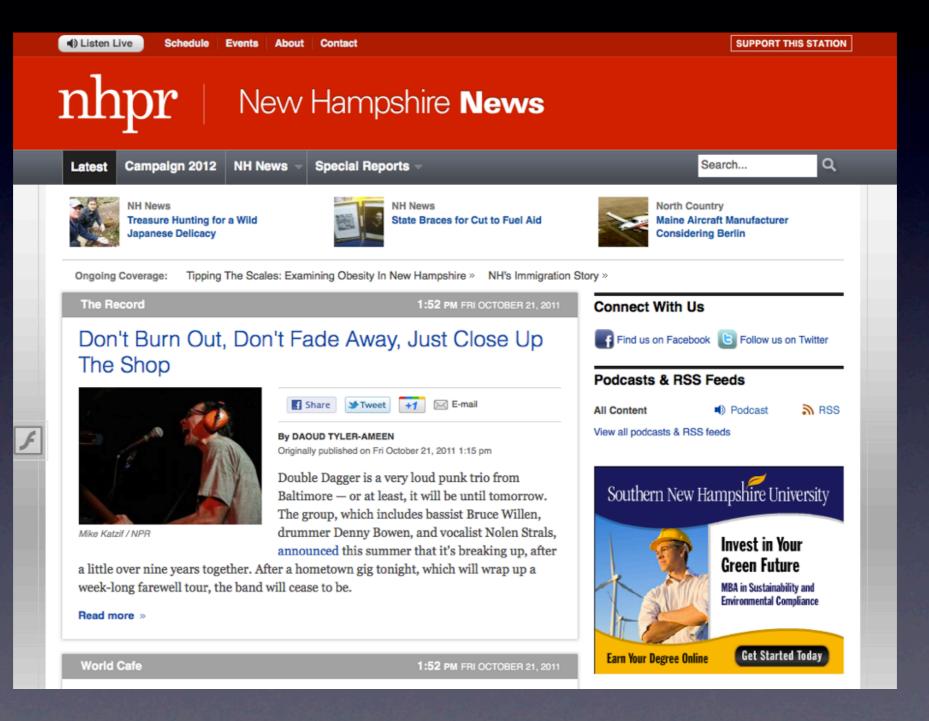
Extreme Makeover

- Quick win
- Gets attention of everyone: from interns to GM
- Sets a tone -- but also sets the bar

Without CP



With CP



Life on the Bleeding Edge

- Started with 7 alpha 3
- Had to preserve data from alpha to alpha
- Thanks to head_head and alpha_2_alpha
- Able to brag that we were on 7.0 the day it was released.

Is it worth it?

- Shifting API
- Lack of docs
- Tech debt is much worse; lots of hacks
- You get to know the product very early in dev cycle
- Don't have to worry about upgrading for 2
 (?) years

What's under the hood?

- Based on an install profile (much easier in 7).
- One big multi-site install
- More like a web app providing uniform experience
- Lots of custom code; a few contrib
- One mother theme, with small tweaks at station level.

The Gold Config

- Following a command to be "prescriptive" and keep things consistent and uniform
- We nail everything down to an install profile
- Lots of config goes into a "gold" include file
- All the stuff that can get messed up: roles, users, WYSIWYG, content types, etc.

Lots of Custom Code

Existing modules weren't ready for D7
Needed specific code (e.g., for NPR API)
Needed a "prescriptive" UI, adding abstraction layer on top of more complicated Drupal UI

NPR API

- Pulls down syndicated story
- Stores data in shared DB outside of drupal
- Some basic curation tools
- NPR stories -- but on your local station site, in its chrome



- Local station stories are automatically sent to the NPR API
- So (the theory is) local stories go national.

Menus

- A 'category menu' add a taxonomy term, it's automatically added to menu
- A menu based on 'table queue' (like node queue, but more flexible)
- Abstraction layer stations don't have to mess with menus admin

Content Types

- Pretty basic: post, person, page, program
- All built on install via custom exportables module
- Can be rebuilt on update -- via our old friend, gold config



- A panels-lite engine, again based on table queue
- Lots of text, no graphics
- Simple, hard to break but plain



- Basic DoubleClick for Publishers integration
- Another simplifying abstraction layer (stations don't touch blocks admin page)

Analytics

- Simplified version of Google Analytics module
- Again, to simplify UI (for NPR Client Services)

Search

• Google Search Appliance (gulp!)

- Modified the GSA module to hard code values, allow for GSA feeds
- In the future, more abstraction layers to tweak search results via drupal admin GUI
- Also: a PHP/drupal layer for GSA Admin API

The River

- A/k/a "Budget views"
- Simple reverse-cron view
- Faster
- But no GUI (feature, not a bug)

Cache Rules Everything

- Varnish is great, but a beast to configure
- Look into "saint mode" for DB updates
- We use drupal cache and APC too
- Custom module clears varnish and drupal caches at CUD node operations
- Other modules can leverage it

Content Migration

- Wordpress (.sql dumps) to drupal 7
- Legacy content (.csv dumps) to drupal 7
- Learn how to write a drush command. It'll change your life.

Code Push

- All via one big drush script
- Puts all sites in maintenance mode
- Pushes code via SVN to six servers
- Runs updates
- Pause for smoke test
- Take all sites out of maintenance mode

It's Ok to Hack Core

... if an Acquia engineer says it's OK

Hungry like the Wolf

- A drush script that "fixes everything"
- Keyed by hooks within modules
- Causes a module to perform certain actions, depending on its environment: local, stage or production
- Still experimental

Running this All

- OMNI
- Essentially an Aegir lite
- Has its own install profile
- Handles SVN pushes, migrations, site creation all through a GUI

But wait!! There's more

- Real-time playlist updates
- Content lock
- A drafts system (see Wordpress)
- A blame tracker ("every form submit by every user")

Giving Back

- ~10 patches to core
- ~12 patches to contrib
- More substantive stuff on the way
- http://drupal.org/project/npr
- As well as several other modules

Lessons Learned

- Non-paying, pilot customers are no less demanding (not necessarily a bug)
- Make it look good. Early.
- Write custom code. Just never as a first resort.
- Abstraction layers are your friend.
- Install profiles can be very powerful.



Thanks!!

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